



New customer information

Customer number	is completed by K.Hafner
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How did you find out about us?

recommended by...	
fair / trade show in...	
Google	
other...	

Company Information

company name	
contact person	
VAT-number	
street and number	
postal code / city	
country	
phone	
fax	
mobile phone	
email address	
website	
differing delivery address	

Newsletter

Yes, I would like to receive newsletters from Kalman Hafner (approximately 8 times a year).
Subscription for newsletter can be cancelled at any time.



Information regarding metal delivery/invoicing

To cast your models we need metal. This metal you can transfer to us via an account at a refinery. This is the standard for the jewellery business.

Payment within 30 days for customers who delivers metals, 8 days for customers where gold is invoiced.

Prepayment required for first orders.

Please choose one of the following possibilities:

(1. / 2. Delivery of fine metal or 3. Total invoice of metals)

Fine metal delivery

Option 1 "Self-delivery"

Option "Self-delivery"

You can transfer the metals yourself. On the bottom of your invoice you will see your current metal balance. We kindly ask you to immediately transfer metal to cover your account (within 1-3 days). In case we don't receive metals to bring your account to zero, we will send you a reminder to transfer the metals. If we still don't receive the metals, we will issue an invoice for the metals owed instead. When an invoice has been issued, it is no longer possible to reverse it and deliver metals instead.

or

Option 2 "Direct debit"

Option "*Direct debit*"

You issue us a power of attorney to withdraw metals from your metal account at your refinery. We transmit your metal account stand to your refinery 1-2 times a month, and withdraw metals to bring your account back to zero.

It is imperative that you make sure there is metal on your account at your refinery to cover your orders. If you wish to transfer metal via direct debit, please let us know from which refinery and what your account number is. Then we will provide you with the correct power of attorney form for you to complete and return to us.

CAUTION: This is only possible with the following refineries: Agosi, Bauer-Walser AG, Burger, Berolina, Bedra, C.Hafner, Geschwister Scheytt, Heimerle & Meule, KarAna, Norsk and Welz.

or

Option 3 "Total invoice"

For this option we simply issue an invoice for the metals. However, we would like to point out to you that our price is above the current daily rate, but independent of the quantity ordered. The price also includes alloying costs for the production of the alloys.